

# BRISTOL WEST QUICK FACTS: PERSONAL AUTO



Our Personal Auto program features a combination of important standard automobile insurance coverages, with optional endorsements, money-saving discounts, and many self-serve, ease-of-use features.

## HIGHLIGHTS THAT MAKE US STAND OUT:

**Chat Now.** Have a quick policy question while you work with a customer in your office? Our Chat feature on IAProducers.com offers you the ability to resolve many customer policy inquiries quickly by chatting with a dedicated Bristol West Service Operations Chat Team professional right on your computer.

**Mobile App.** With our mobile app, your customers can review their bill, make payments, access their ID cards, view policy information and find your contact information – all from their mobile device. Customers can download the app from the Apple App Store® or Google Play™.

**eSignature.** This real-time, “click to sign” way to collect a customer’s signature for policy documents is a convenient, mobile-friendly feature that can save you and your customers valuable time and effort. Plus, eSignature features automatic customer reminders that prompt for completion of the process.

**Text Alert Payment Reminders.** When your customers elect to receive text reminders, links to our mobile website and IVR are included within the text message so they can easily pay their bill. Customer retention increases significantly for customers who receive Text Alerts and it can free up more time for you to sell.

**Comparative Raters.** Our rates are available on many popular comparative raters, or you can quote and book business directly on IAProducers.com often at a discount.

**Optional Rideshare coverage.** Our Rideshare option is great for customers who use their personal auto to transport people as part of a rideshare service such as Uber® or Lyft™.

### Our Auto sweet spot is:

- Customers who may not qualify for a preferred program.
- Customers who might not have a perfect driving record, perfect credit or a perfect car.

### Discounts:

Here is a sample of some of the discounts that may be available in your state:

- Multi-Policy
- Paid in Full
- Advance Quote
- Safe Driver
- Distant Student
- Minor Child
- EFT – Premium must be paid through Electronic Funds Transfer to be eligible.
- Go Paperless – Applies when the customer agrees to receive policy and billing documents via email and completes the email address verification.

**Log into IAProducers.com today to quote and book  
Bristol West Auto policies.**

\*Not all policies, discounts, coverages and features are available in all states.

Insurance underwritten by a member of the Bristol West Insurance Group or Foremost Insurance Group. The Bristol West and Foremost companies are part of the Farmers Insurance Group®, 6301 Owensmouth Ave., Woodland Hills, CA 91367. 9014376 11/19